

# Perfection Contracting, Inc.

**HEATING • VENTILATING • COOLING**

**Enroll in a service plan today. Choose the plan that's right for you.**

## Non-contract maintenance plans

Non-contract maintenances are full inspections of equipment. All repairs and system upgrades will be quoted upon completion of inspection.

Non-contract Heat OR Cool Maintenance	\$199.00
Each Additional units	\$99.00
Non-contract Geothermal Heating OR Cooling Maintenance	\$279.00
Each Additional Geothermal unit	\$129.00
Yearly Oil Maintenance*	\$239.00

\* Oil maintenances performed during fall/winter seasons. We do not offer parts and labor plans on oil. All repairs and service calls in between annual maintenances will be discounted as long as a yearly maintenance is performed.

## Premier Service Plans

Service plans give piece of mind that repairs for all covered parts will be at no charge during the plan period.

Premier Heat Plan (gas, LP, & heat pump only)	\$330.63
Premier Cool Plan	\$275.03
Premier Heat & Cool Plan	\$405.53
Add Geothermal to Plan	\$79.95

**NOTE:** Each heating or central A/C unit is required to have an individual service contract. These service plans are subject to the enclosed Terms and Conditions. Oil services are NOT included in these Premier Service Plans although oil heat customers are able to sign-up for their air conditioning system(s). Annual tune-ups are included at no charge in any Premier Service Plan. Heating and Cooling tune-ups should be scheduled during off peak seasons. Customers with more than 2 pieces of equipment call office for pricing.

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### PERFECTION CONTRACTING HEATING/COOLING SERVICE PLAN SUMMARIES

1. **Number of Units:** Each heating or central A/C unit is required to have an individual service contract
2. **Equipment Condition:** Our service contracts do not cover preexisting conditions, obsolete parts, any parts or labor required to repair equipment damage by flooding, freezing, fire, water leaks, electrical power surges, customer negligence or vandalism. We will not be responsible for any direct, consequential or incidental damage resulting from equipment failure. To qualify for a plan, equipment must be in good condition on the day the Plan takes effect and meet code requirements. Plan does not cover pre-existing conditions.
3. **Inspection(s):** While we don't require an inspection of your equipment to qualify for a Perfection Contracting service plan or its options, or any of our tune-up/ maintenance plans, we reserve the right to inspect your heating or cooling system and /or water heater before approving the contract commitment, or to refuse service for safety reasons. Heating and cooling plans have an unlimited amount of service calls per year. If we replace a covered part during the coverage period of this Plan that fails within one year from the date of installation as a result of being defective or due to improper installation, you must call 973-579-0182 within 30 days from the failure, and we will provide a one-time replacement at no charge to you.
4. **Effective Date:** Service contracts are effective ten days after receipt of payment and will continue for a one year period.
5. **Cancellations:** If within the first 30 days of coverage you are not satisfied with your service plan coverage, we will either refund the cost of the contract minus and service call expenses incurred or impose a \$25 administrative charge, whichever is greater. After 30 days all contract are non-refundable.
6. **Proof of Purchase:** You can pay by check, VISA, MasterCard, Discover and American Express. Your cancelled check or credit card statement will serve as proof of purchase for coverage.
7. **Plan Renewals:** Prior to the expiration of the term of the selected Plan, the customer will be sent a renewal notice advising that the Plan is expiring and that payment is required to renew the Plan and ensure continuous coverage. If the customer does not wish to renew the Plan, they must advise Perfection Contracting before the expiration date by calling 973-579-0182. The Plan will be renewed upon receipt of payment. Perfection Contracting reserves the right to change prices at the time of renewal.
8. **Other:** A Perfection Contracting technician or an authorized partner will perform all service work using provided parts. We will always provide our customers with responsive, reliable service, except when we are unable to do so due to weather conditions, work stoppage, or other circumstances beyond our control. This plan is non-transferable.
9. **Plan Details:** Plans are available for residential customers located in one to three family homes on our coverage radius whose equipment is used primarily for residential purposes. The plan provides coverage for electrical central conditioning condensing equipment no larger than 6 tons, gas fired central heating equipment with an hourly input no greater than 400,000 BTU's, covering no more than 3 heating zones, and gas or electric water heating equipment with an hourly input no greater than 95,000 BTU's.

### PREMEIR COOL PLANS

1. **Unit Size:** Central A/C units no greater than 6 tons.
2. **Service:** Customers can obtain service under the Plan by calling 973-579-0182. Perfection Contracting will perform service under the Plan Monday- Friday 8 a.m. to 4 p.m. For an additional fee of \$199 Perfection Contracting may perform service weekends and outside regular business hours. \$249 on Holidays.
3. **Coverage:** Includes parts, plus labor for these parts. A/C thermostat (standard), blower motor, circuit boards, condensate pumps, condenser fan (motor & blade), condenser coil cleaning (outside), contactor relays, direct drive blower wheel (no bearings), external crankcase heaters, fuses, hard start kits, high & low pressure switches, motor contactors, run & start capacitors, safety limits (all), service port valve caps, thermal expansion valves, time delay controls, transformers.
4. **Exclusions:** The Cooling Service Plan does not cover any part NOT specifically listed, and any of the following major parts or systems: compressors, condensers, dehumidifiers, evaporators/A-coils (including cleaning), electrical wiring, and repair of refrigerant leaks, rooftop package units, or window units.

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**PREMIER COOL PLANS:** Includes one annual tune-up called and scheduled by the customer between spring and end of summer. Minimum outside temperature of 60 degrees required for proper testing. We will check the unit operation (condenser and blower/coil), inspect the fan and motor units, clean and repair condensate line (if visible and accessible), inspect all wiring and electrical connections, clean and/or replace air filters (also on dehumidifiers and ERV/HRV). At an additional cost we can either supply you with a case of filters or have you scheduled quarterly to supply and install filters. In addition: Inside (blower & indoor coil), check evaporator temperature differential, main drain and drain pan, inspect piping connectors, filters, belts and pulleys. Outside (outdoor condensing unit) check amperage, operating and safety controls, inspect coil contact relays, compressor, fan blades, fuses and disconnects.

## **PREMIER HEAT PLANS**

1. **Unit Size:** Products and services apply to heating systems of up to 400,000 BTU's serving no greater than two dwelling units.
2. **Service:** Customers can obtain service under the Plan by calling 24/7 at 973-579-0182.
3. **Coverage:** The Premier Heat Plan or Heat PLUS service plan ensures that you will receive priority service in the event of a system breakdown. The following parts- plus labor for those parts- are included.  
Central Heating Parts (Premier Heat, Premier Heat and Cool PLUS Plans): air scoops, air vents, appliance regulator, aquastat, atmospheric burners (if available, excludes complete replacement of power burner or conversion burner), atmospheric burner parts, blower motor, blow down valve, circulator couplings, circulator motor and pump (One main circulator replacement per year), draft diverter, draft inducer and motor, electronic ignition (control/sensor/wiring), expansion tank draining (if needed), fan assisted internal motors, fan belt/ control relay, forced hot air damper motors, gas valve, heating fuses, hot surface igniter, pig tail, pilot generator and tubing, pilot (standing) and tubing, pressure switches, pressure-trol, relays, standard limit controls, switches, thermocouple, thermostat (standard), T&P relief valve, transformer, zone valve head (entire valve is extra fee), Appliance regulator, flame sensor/switch, relays and temperature controls, thermocouple, vacuum valves.
4. **Exclusions:** The heating service plan does not cover any parts NOT specifically listed, and any of the following major parts or systems, air ducts, asbestos coverings, automatic fill valves, backflow preventers, barometric dampers, Buderus boilers, boiler motor assembly, electrical wiring, electronic air cleaners, ERV or HRV, Forced Hot Air dampers and auxiliary controls, floor furnaces, flue pipe, heat exchangers, heating pipes, circulator re-piping and gas piping, house plumbing, humidifiers, Hydro air system air handlers, Kenmore appliances, plugged heaters, pool heaters, power vented water heaters, pulse combustion equipment, retrofit forced draft inducers, rooftop package units, room heaters, seasonal turn-ons and offs, Veisman boilers, vent dampers, wall hung heaters/water heaters and water heater tank replacement.

**PREMIER HEAT PLANS:** Includes one annual tune-up called and scheduled by the customer between fall and end of winter. . Perfection Contracting will perform service under the Plan Monday- Friday 8 a.m. to 4 p.m. For an additional fee of \$199 Perfection Contracting may perform service weekends and outside regular business hours. \$249 on Holidays. If a customer request a tune-up outside these time periods, Perfection Contracting will impose an extra charge of \$99. Terms Conditions and pricing are subject to change upon renewal. The purchase of service from Perfection Contracting has no effect on the price, availability or terms of service from your local gas and electric distribution companies.

**PREMIER HEAT and COOL PLANS:** Includes all the terms listed above, including two annual tune up for your heating and central A/C system. Coverage and exclusions for geothermal equipment may vary depending on the age and style of system and will be determined at the time of sale.